BIG INTERVIEW QUICK START GUIDE

Big Interview is an online interviewing resource available to all UMass students. You can access it at Big Interview. It provides short video tutorials, which offer comprehensive guidance on formulating effective responses for the most difficult as well as, frequently asked interview questions; and is a platform to practice and record your interview responses.

How to Get Started. Who Are You?

“I have never had an interview in my life.”
1. Watch: Learn>Fast Track>Interview Fundamentals, Acing Common Questions, and Closing the Deal
2. Go to: Practice>Practice Interviews>General>Top 10 Questions. Try Standard, Challenging & Tough

“I have an internship interview coming up.”
1. Watch: Learn>Fast Track>Interview Fundamentals, Acing Common Questions, and Closing the Deal
2. Learn how to create a STAR behavioral interview answer: Practice>Answer Builder
3. Go to: Practice>Practice Interviews>General>Internship. Try Standard, Challenging & Tough

“I’ve interviewed before and I’m looking to polish my skills.”
1. Watch: Learn>Mastery Track
2. Go to: Practice>Interview Roulette
3. Go to: Practice>Practice Interviews>By Competency>Communication Skills

“I am an X,Y,Z major, and I have an industry-related interview next week.”
1. Watch: Learn>Fast Track>Interview Fundamentals, Acing Common Questions, and Closing the Deal
2. Go to: Practice>Practice Interviews>General>Top 10 Questions. Try Standard, Challenging & Tough
3. Go to: Practice>Practice Interviews>By Industry> now choose an industry that best aligns with the field you are interviewing with

“I’m graduating this year and I have a job interview coming up soon.”
1. Watch: Learn>Fast Track>Interview Fundamentals, Acing Common Questions, and Closing the Deal
2. Watch: Learn>Mastery Track
3. Go to: Practice>Practice Interviews>General>Entry Level. Try Standard, Challenging & Tough
**BIG INTERVIEW HIGHLIGHTS**

**BIG INTERVIEW CAREER VIDEOS**
Big Interview Career Videos are brief tutorials providing expert advice on interviewing. Each segment is short and provides invaluable help. The **Fast Track** provides an overview of all interviewing essentials.

The **Mastery Track** has numerous additional videos that can help you with your career development and job search. Check them out.

**PRACTICING INTERVIEW RESPONSES**
1. Click PRACTICE on your navigation bar.
2. You will see several interview practice categories. Pay attention to these 3 below:

If you click **GENERAL**, you will be directed to a list of interviewers tailored to a wide array of experiences.
If you click either **BY INDUSTRY**, or **BY COMPETENCY** you will be prompted to select the type of interview you are interested in.

Once you choose your appropriate interview: click the PLAY button under the interviewer.

**Recording & Reviewing** – Starting the interview will automatically begin recording. There will be a 3-second countdown to give you time to prepare. You will have the option to review your recording before saving it.

**ANSWER BUILDER**
This section, under “My Tools” will help you understand and build STAR responses to interview questions.

**IMPORTANT NOTE:**

- Big Interview is free for you to use. However, there is a link in My Tools/Interview Coaching that takes you to a paying site for additional help. *Do not pay for coaching.* Instead, make an appointment to meet with a CNS Career Counselor if you need additional help with your interviewing skills.